The California HR Conference
May 9-11, 2022
FAQs

The 2022 California HR Conference (CAHR22) will be held in-person and streaming live. These FAQs pertain to both the in-person AND the streaming experience. Please look for an * for FAQs that are related <u>only</u> to the virtual, streaming conference experience.

Thank you for registering to attend this year's California HR Conference. Each and every one of you work tirelessly to support your workplace community. We value the HR community and are proud to give you all the ability to attend CAHR22 in the way that feels safe and fits your financial needs.

We are excited to welcome over 1,200 attendees to CAHR22, across our in-person and streaming experiences. In fact, we have far surpassed industry benchmarks for live events in 2022.

Click on the links below to go to the category in which you can find the response to your question.

Getting to CAHR22 and Lodging

When will CAHR22 take place?
PIHRA is hosting the conference in-person on May 9-11, 2022. The conference begins on Monday, May 9 at 1:00pm and goes through to Wednesday, May 11, 2022, 5:15pm.

Where will CAHR22 take place?
Anaheim Convention Center North (ACC North) (see map in link).
800 West Katella Avenue, 200 Level
Anaheim, CA 92802-3415

The ACC is a CASHLESS facility. Payments can be made by credit card; Apple pay or Google Pay.

Note: ACC North is not the main convention center building. You get there by walking North toward Disneyland from the front of the main convention center building.

Where should I park to attend CAHR22?
The address to the parking lot is 800 W. Katella Ave., Anaheim 92802. The parking lot is noted at CP1. The entrance to the parking lot (CP1) is on Katella right in front of ACC North, adjacent to ACC North and is a 3–5-minute walk to the CAHR22 Registration desk.
The parking fee is $20.00 per vehicle. There are no in & out privileges.

How do I reserve a hotel room?
CAHR22 has a room block at the Anaheim Marriott located at 700 West Convention Way, Anaheim, CA 92802. You are able to reserve a room at the conference rate of $199 plus tax through to the end of the conference. Visit the hotels page or call 877-622-3056 to contact the hotel about availability. Guests are responsible for their hotel reservation and costs during the conference.

How can I tell if I paid to attend CAHR in-person or streaming?
Be sure to look at your CAHR22 registration confirmation and receipt before you travel to the conference site.

The email confirmation that you received from info@cahrconference.org will note whether you purchased an **In-Person Pass** or a **Virtual (Streaming) Pass**. Another great way to know is the In-Person pass registration fee was close to $1,000 whereas the virtual pass was significantly less.

Virtual Conference Platform - Pheedloop
*I paid to attend CAHR streaming live. How do I access the conference platform?

We are happy to be using a conference platform called Pheedloop. We plan to open the virtual event portal starting on Tuesday, May 3, 2022. At that time, you will receive an email that will come from no-reply@pheedloop.com. Please check your junk/spam folder if you do not see the email on the date specified above. If you have any issues, please contact info@cahrconference.org directly to resend your welcome email.

If you have trouble accessing the virtual conference platform or logging into the mobile app during the conference, please email may@revealeventsgroup.com for immediate assistance.

* Do you have a video that will help me get better acquainted with the CAHR22 conference platform, Pheedloop?

Yes. Feel free to click here to view a 24-minute video about the Pheedloop platform. The video illustrates how to navigate in the platform in a general manner. It covers topics such as how to:

- login to the conference platform
- find and participate in learning sessions
- use the chat feature
- visit the exhibitor booths and interact with exhibitors
- networking with other attendees
- use gamification features

* How can I optimize my experience using Pheedloop, the web-based conference platform that CAHR22 is using?

You can get started now by reviewing the hardware and software requirements that is required for you to have the best virtual experience possible. Plan to access CAHR22 virtually a computer. You will very likely have issues viewing sessions and engaging with the other elements of the conference if you are using a mobile phone or tablet.

* What internet browser should I use?

Use an up-to-date browser such as Chrome, Firefox, or Edge when accessing the virtual portal. We cannot support other browsers.

* I always have trouble accessing virtual conference platforms. What should I do?

Please ensure that any network or VPN setting that could block access to the streaming platform are turned off. You may want to work with your IT Team or refer to the following article for more details on this: Identifying and Solving VPN, Firewall or Network Restriction Issues. Otherwise, plan on using your personal computer, which will likely not have the same restriction issues.

**I'm attending CAHR22 in person, will I have access to the web-based conference platform?**

Yes, you will receive access to the Pheedloop conference platform as well. We plan to open the virtual event portal to in-person attendees on Tuesday, May 3, 2022. At that time, you will receive an email that will come from no-reply@pheedloop.com. Please click in as this will also give you access to the Official CAHR22 mobile app called Pheedloop Go!

Please check your junk/spam folder if you do not see the email on the date specified above. If you have any issues, please contact info@cahrconference.org directly to resend your welcome email.
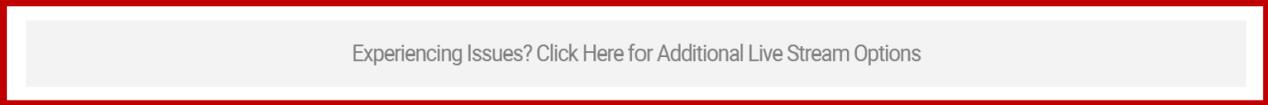
*How do I view a learning session on the CAHR22 virtual platform?

Once you are on the conference platform, go to the left side navigation menu. This is where you will access many features within the platform. To see a learning session, click on the **Sessions** tab, then click on the session you wish to watch. The session will be streaming in the center of the screen.

When the session starts streaming, you'll be prompted to join audio. You must click on the **"Join audio by computer"** button to hear the presentation.
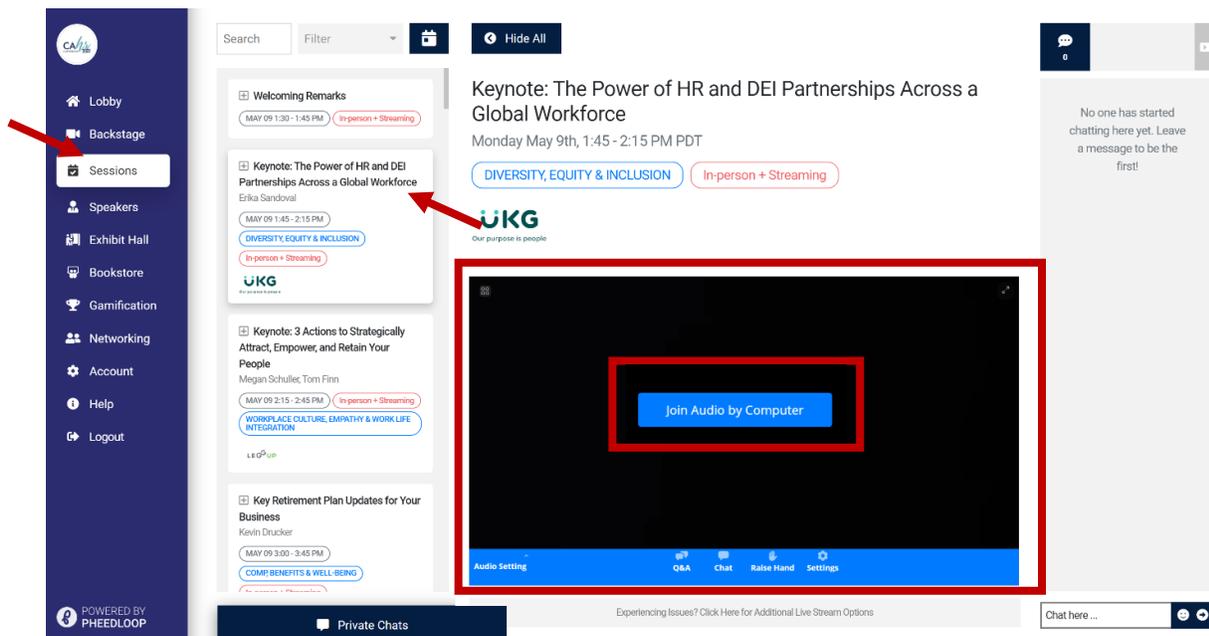
If you are experiencing issues with viewing the learning session through Pheedloop you can go directly to Zoom by clicking on the message below which will be located below the streaming session window.

Experiencing Issues? Click Here for Additional Live Stream Options

*How do I use the chat and Q&A function during the learning session on the CAHR22 virtual platform?

Attendees can send questions and comments through 3 different channels.

1. Zoom Q&A function. Click on the Q&A icon shown in the graphic below. See #1 in bold white font. When you click the Q&A button, a pop-up window will appear to display the questions that have been asked. At the bottom, there will be a box for you to input your question. There will be an option to send your questions anonymously.

2. Zoom Chat function. Click on the Chat icon shown in the graphic below. See #2 in bold white font. When you click the chat button a panel will appear on the right side of the streaming window (making the streaming a bit smaller). It will display all questions and comments sent to everyone and directly to you.

3. Pheedloop Public Chat function. Click into the area number 3 (red bold font) in the graphic below. The Pheedloop public chat is located on the right side of the page. Attendees can send questions and comments through this chat feature as well. These messages will not be visible for attendees who are accessing the live streaming session directly from Zoom.
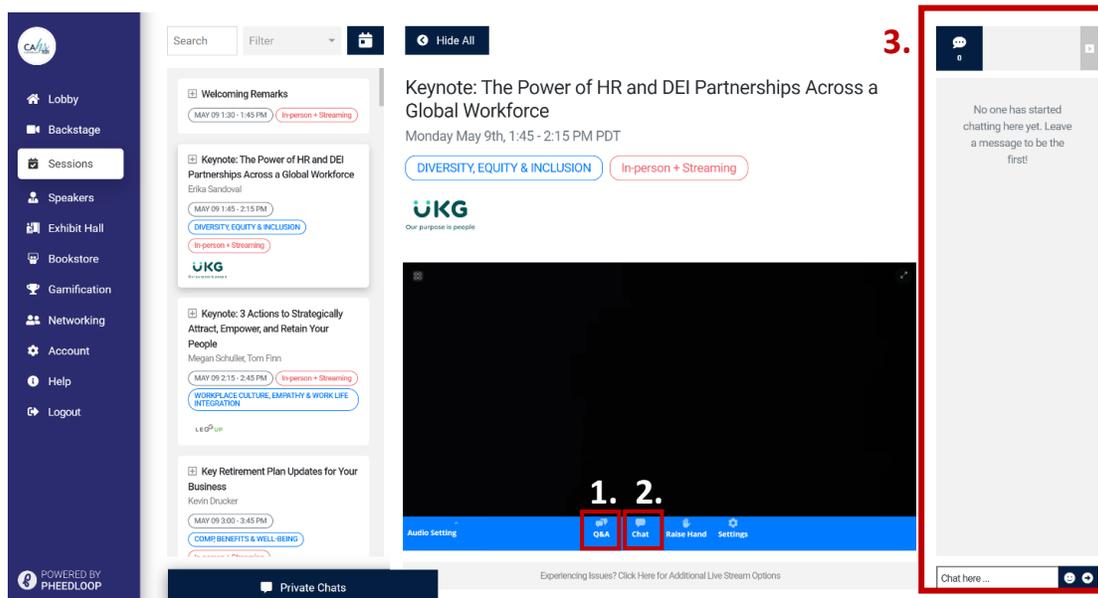
Note: While logged into Pheedloop you can view the Zoom Q&A, Zoom chat and Pheedloop chat. If you go directly to Zoom you won't see the Pheedloop chat.

*I'm participating virtually, how do I share my pictures and experiences.
In the virtual platform lobby, click on Photo Booth. Take a selfie, make a comment, and post it! It will be shared on the social feed. Keep them coming! You can also use the CAHR22 mobile app!

*Who do I contact if I need help while I am on the CAHR22 virtual platform?

Click on the **Help** button that is located on the left-hand side menu. That will connect you to a chat box where you can seek help from someone on our Pheedloop tech support team.

* Which learning sessions are streaming live for CAHR22 virtual passholders?

There will be 1-2 learning sessions per concurrent session timeslot streaming live. Please visit cahrconference.org/programs and look for the coral-colored button that says **In-person + Streaming.**

CAHR22 Learning Sessions
Do I need to pre-select the concurrent sessions I plan to attend at CAHR22?
You do not need to pre-select the concurrent sessions you want to attend. It's suggested that you plan in advance by reviewing the session information before the conference at cahrconference.org/programs. You have the flexibility to choose which sessions you want to attend upon your arrival.

Using the mobile app, you can click on Schedule to look at the sessions by date and search by title. Each session is tagged with the associated learning track. You can also use the Filters function which is located at the bottom of the Schedule page/screen to the left. You can filter by learning track. You can also search by Speakers, by clicking on the Menu icon and then on Speakers.

Where can I find the session handouts?
Session presentations and/or handouts can be found in the session description for each session in the CAHR22 mobile app and the virtual platform. If a handout is supplied by the speaker and available, you will find it by going to Schedule (on the mobile app) or Sessions (left side navigation) on the virtual platform. Then find the learning session, click into it, and look for the documents under the File header.

CAHR22 Official Mobile App

Does CAHR22 have an official mobile event app?

Yes! And we want you to use it. We are saving some trees this year so we will <u>not</u> provide you with a conference guide. All the information you need will be in the mobile app.

Download the official CAHR2022 event application NOW for instant mobile access to the conference schedule, session details, speaker bios, presentations/handouts (if provided by speaker), sponsors, exhibitors, feedback surveys and so much more. To access, please visit the App Stores via the links below or navigate to this landing page here.

PheedLoop Go! App Apple Store or PheedLoop Go! App Android Store

* I'm attending CAHR virtually. Do I need to download the mobile app?

It's recommended that CAHR22 virtual attendees download the mobile as well. You will be able to provide feedback on your sessions, and message all CAHR22 attendees and post in the event feed engaging with all attendees including those attending in-person.

I downloaded the CAHR22 mobile app. What should I do next?

First thing to do is update your profile. Click on the Menu button at the top left corner of your event app. Then, click into your name. From here you will be able to revise and add to your profile. It's suggested that you add a profile picture, your HR designation (if not there) and the URL to your LinkedIn profile.

How do I manage my communication preferences on the CAHR22 mobile app?

Click on the Menu button at the top left corner of your event app. Then, click into your name. Scroll down pass your contact information. You can toggle on or off whether your profile is public, attendees can message you and to allow private message notifications.
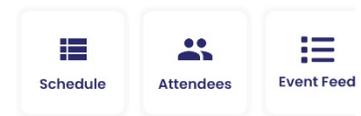
How do I use the CAHR22 mobile app to personalize my conference schedule?

Click into the app, and then click on Schedule button on the home page. From here, you will be able to see a listing of all of the learning sessions for the conference. When you find the learning session that you want to add to your schedule, click on the bookmark icon on the right side of the session to add it to your own schedule. Afterwards, you can see your own personalized schedule by clicking "My Schedule" which is located on the bottom right button of that page/screen.

Can I provide feedback on the CAHR22 learning sessions that I attend via the CAHR22 mobile app?

Yes, and we want you to do just that. Find the learning session on which you want to provide feedback and click into it. At the bottom of the page, you will see a Feedback button. Click on that. A session feedback survey will appear, and you can provide your feedback there. Don't forget to click Post Feedback when you're done.

How can I use the CAHR22 mobile app to find and connect with exhibitors?

Yes! Click on the Menu icon at the top left corner of your event app. Then click on Exhibitors. This is where you will see all CAHR22 Exhibitors participating at the event! You will be able to learn more information about them by clicking into their profile such as their booth #, relevant files, and on-site contacts. Don't forget to visit them at their booth. Many are hosting drawings and may have some pop-up socials during breaks.

How do I post my CAHR22 amazing videos and pictures on the CAHR22 mobile app event feed?

The event feed is your opportunity to share your experience at this year's event through photos and videos! To access it, click into the Event Feed button on the mobile app home page. You are then able to see all the existing posts. Feel free to like or comment on public posts to share your excitement for the event. To add media, click on the + Post to Event Feed button at the bottom of the page. Use #CAHR22 when posting your photos and experiences on social media. When you post on Twitter using #CAHR22, it will show up on the event social feed.

How do I send a message to another attendee using the CAHR mobile app?

To find and message other conference attendees, please click on the Attendee button on the home page. Once there, search for attendees using the search tool near the top of the page. Once you find someone you would like to connect with, click into that attendee, and click on the Start Chat button. To access all your messages, go to the Menu icon at the top left corner of the mobile app home page. Then scroll down to the Messages tab.

How do I ensure that I am getting the latest CAHR22 announcements and messages?

To ensure you are getting the latest announcements and message notifications from the CAHR22 mobile, please check your phone settings for default notification permissions for the PheedLoop Go! App. This can typically be found in your phone's settings area.

On the CAHR22 (PheedLoop Go!) app you are always able to see all historical and pending notifications by clicking on the bell icon at the top right on the mobile app homepage. Once you click there, you are able to scroll through your notifications.

Can I watch the live streaming learning sessions from my smart phone?

You can use your smart phone browser to watch the learning sessions live. Simply go back to your email inbox to find the email that was sent from no-reply@pheedloop.com and follow the prompts. When the session is live, you'll see a button "Watch Live" to be taken directly to Zoom to watch the session on your mobile phone or tablet.

You can watch the learning sessions On Demand via the official CAHR22 mobile app. The On Demand learning sessions will be available 48-72 hours following the conference.

HR and Other Recertification Credits

How many recertification credits can I receive from CAHR22?
You will be able to earn up to 12 HRCI and/or SHRM recertification credit hours during the 3-day conference. You will also have access to the conference learning sessions On Demand (valid for six months). With the On Demand product, you will be able to earn up to **32.25 recertification credits**. We are also hoping to add micro learning sessions that will allow you to earn additional HRCI credits (not guaranteed).

Attorneys can earn up to 7 MCLE hours of credit during the 3-day conference. These are earned by attending the California specific employment law sessions.

Where can I find the activity IDs for the recertification credits that I earn at CAHR22?
Each session is approved with an individual credit hour activity ID for HRCI and/or SHRM. The activity ID number will be listed in the session description on each session page (accessible via the online platform and the mobile app). On the conference app, click the button for the session to access the session page and scroll down. There you will find the individual credit hour activity ID.

To receive the MCLE form, attorneys must email info@cahrconference.org to request the appropriate form to complete and return. **MCLE is for attorneys only.**

I'm interested in getting HR Certified. What do I do?
You're in luck! Visit the Society of Human Resource Management (SHRM) Booth (#415). They will have staff available to answer questions about their various certifications and credential programs in the Expo Hall. PIHRA provides preparation courses to help HR professionals prepare to sit for the exams. Please website for upcoming [class schedules](#).

CAHR Onsite Registration
* I paid to attend CAHR virtually. Now, I want to attend in-person. What do I need to do now?

You can upgrade to attend CAHR22 in person. You will be required to pay the difference between what you paid when you registered to attend CAHR22 virtually and the prevailing in-person conference rate. Please email us at info@cahrconference.org to upgrade today.

If you want to upgrade during CAHR22 event, please visit the registration desk so they can take payment and provide you with the appropriate badge.

Can I register to attend CAHR22 onsite for one-day only?

Back by popular demand, PIHRA launch 1-Day *In-Person* registration rate on April 22, 2022. The rates are noted below. Please visit cahrconference.org/register2022 to register. For assistance with the conference, feel free to contact the conference team directly at info@cahrconference.org or (424) 329-0217. If you want to register during the conference dates, please register onsite as we will not be able to respond to your email or call.

- Tuesday or Wednesday Only – PIHRA Member - $ 499.00
- Tuesday or Wednesday Only – California SHRM Affiliated Chapter Member - $ 549.00
- Tuesday or Wednesday Only – Nonmember + Join Now - $ 599.00

Prizes, Games and Social Events

Are you hosting the Passport game this year on-site at CAHR22?

Yes! Upon check in at the CAHR22 registration desk, each registered attendee will receive an Exhibit Hall Passport. The objective is to visit and network with all CAHR22 exhibitors listed on the CAHR22 Exhibit Hall Passport. When you visit the exhibitors, simply scan the QR code at each corresponding booth for your chance to win **$500**.

To scan the exhibitor QR code, go to the CAHR22 mobile app. Click on the menu icon on the upper left, then click on the Gamification tab (scroll down to find it). Select "QR Scanner" and scan the QR code.

Once you visit all the exhibitors listed on your Password card, return your card to OnePoint Human Capital Management LLC Booth (#222) b**y 2:30 p.m. on May 11, 2022**. The winner will be announced at the OnePoint Human Capital Management LLC booth during the final Exhibit Hall break at 2:45 p.m. on Wednesday, May 11. **You must be present to win!**

Is CAHR22 providing any other prizes that attendees can win?

Yes!
- Three lucky attendees who are participating virtually will win $100!

- There are two GRAND prizes this year. The first prize is $1,000 in cash (be ready to see a lot of $1 bills) and the second prize is a set of Tiered Diamond Earrings (.90 CT) valued at $1,600 (donated by Don Roberto Jewelers).

You must be present at the final General Session on Wednesday, May 11 at 5:00pm to win the Grand Prizes. Virtual attendees are eligible to win as well. Must be present online.

Where can I find information about the in-person social events?
CAHR has a reputation for delivering education AND fun. During the evening socials, be ready to meet new friends, dance and have fun! The socials on Monday and Tuesday evening are going to be spectacular. There is some information available at cahrconference.org/cahr-experience. Below are additional details.

For the opening reception, Monday evening starting at 5:15pm, CAHR22 will transform the Plaza area outside of the Anaheim Convention Center North building into an evening at a Vintage Circus. Get ready to be mesmerized by everything from a contortionist to a stilt walker. Our resident DJ, DJ Noble, will be in the house spinning your favorite tunes as well. We will be serving a light meal and provide a beverage.

On Tuesday evening, you are invited join our Dance Party in the outdoor Plaza area! Enjoy mingling over a drink, playing lawn games and dancing with the members of a 16-piece live band, the Soultones. DJ Noble will be hanging out and you will be provided a ticket to check out the foods trucks that will be in the Plaza area.

Did I hear someone say after party? Yes! Tuesday evening PIHRA South OC and PIHRA North OC, along with OneDigital, are hosting a PIHRA Member Sunset Social. Stop by the PIHRA Booth to get your ticket. Space is limited!

Can I purchase extra tickets to attend the social events on Monday and Tuesday night?
Yes, you can purchase one ticket to attend the fun and entertaining social events for $75 per event. The events begin at 5:15pm on both evenings. We will be selling tickets onsite. The event tickets include food and beverage (one drink ticket) and amazing entertainment.

Will there be a Meet to Move?
Our fantastic sponsor, FitPros, will be hosting Meet to Move session at the Anaheim Marriott as indicated below.
- Tuesday, May 10 – 7:15 am – 7:45 am - Power Walk - Attendees will meet in Marriott Lobby
- Wednesday, May 11 – 7:15 am – 7:45 am – Yoga - Attendees will meet in the Marriott Grand Ballroom B – D.

Our virtual attendees will benefit from fitness and stretch breaks at regular intervals during the day.

Onsite Career Development and Coaching
How do I sign up for a free 30-minute coaching session at CAHR22?

Breakthrough to the next level of your career! The International Coaching Federation Los Angeles Chapter (ICFLA) will be providing free 30-minute coaching sessions onsite at CAHR22. You must be an in-person CAHR22 passholder. Coaching sessions appointments will be available on Monday, May 9 1:00pm – 4:00pm, and Tuesday – Wednesday, May 10-11 10:00am – 4:00pm.

CAHR22 Attendees will be able to receive guidance in a variety of areas including from career development, leadership effectiveness and stress management. Sign up for a coaching session here (limited to one session per person).

Don't hesitate to visit the ICFLA at Booth #603 to enter into a raffle to win one of three 1-hour coaching sessions (to be scheduled after the conference).

CAHR22 Exhibit Hall

How long will the CAHR22 Expo be open?
Tuesday, May 10, 2022   10:00am – 4:00pm
Wednesday, May 11, 2022   10:00am – 4:00pm

Will there be a SHRM Store for books this year?

The SHRM Bookstore will be virtual this year. Please visit CAHR22 SHRMBook Virtual Store sponsored by Amazon.

What sorts of activities can I find in the CAHR22 Exhibit Hall?

The Expo Hall is where we will host snacks and refreshments during breaks. You can visit the PIHRA booth, where we will have goody bags and other fun little prizes, plus tons of information about the conference and about PIHRA. Plus, the PIHRA booth will have a place for you to take an Instagram-able photo. Use #CAHR22! And don't forget to visit our exhibitors and sponsors at their booths. Many are hosting drawings (with prizes) and may host some pop-up socials during breaks and after hour parties.

Can I still sell/promote my products and pass out fliers even if I am not an exhibitor?
NO, any attendee found selling products or passing out business materials will be asked to leave the conference and/or their materials will be confiscated. You are welcome to share your business cards as you are networking, however, it is not permitted to distribute brochures or any marketing materials to anyone at any conference event or social.

Information about PIHRA and PIHRA Membership

What is PIHRA's Mission Statement?
To engage, elevate and serve the California human resource community through innovative programming, professional development, and high-impact networking opportunities.

I would like to purchase or renew a PIHRA membership
The PIHRA Membership team would be delighted to help you become a PIHRA member or renew your membership. Feel free to visit pihra.org/join and select Professional to join.

You can also visit the PIHRA booth (#317) where we will have a laptop available to help you with your PIHRA membership activation or renewal. Lili Arguello, PIHRA's Director of Membership or Eliset Zapien, PIHRA's Membership Coordinator, will be there to help

What are the PIHRA Benefits that I should be using?
A PIHRA membership is vital to any HR practitioner working in or with employees throughout Southern California. As a PIHRA member, you can continue your HR education with monthly learning opportunities online or in cites near your office or home at one of our 17 chapters and four communities.
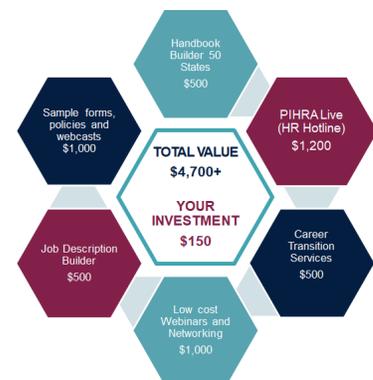
The PIHRA Membership is worth approximately $4,700 per year! We're excited about the online tools we offer to our members. For a full listing of benefits, visit the PIHRA Member Benefits page. In 2022, all PIHRA webinars will be free for members. This is a ~ $300 bonus in the value of the PIHRA membership. For example, on May 25 PIHRA is hosting an interesting webinar called How to Win the Talent War with Benefits Employees Actually Want. Register at the PIHRA Calendar.

Below are three of the most valuable PIHRA benefits included in an annual membership.

- **PIHRA Workplace** includes an award-winning compliance center, PIHRA Comply (powered by Mineral). PIHRA Comply includes hundreds of templates, sample policies, a 50-State Employee Handbook Builder, a job description builder and much more.
- PIHRA Live (powered by Mineral), our HR Hotline, is available at **855-306-6460** Monday-Friday, 5:00 a.m.-5:00 p.m. Feel free to ask the HR questions that have been on your mind. They'll follow up within 24 hours with associated documentation.
- Register for a PIHRA Webinar and earn up to 1 PDC toward your recertification. These are free for PIHRA members in 2022.

How do I become a PIHRA volunteer leader?
We're so glad that you asked. Volunteering is important in so many ways. Did you know that

92% of human resource executives agree that contributing to a nonprofit can improve an employee's leadership skills? Volunteering with PIHRA can also help you broaden your network, gain visibility in the HR community, and boost your confidence. To find out more and meet some PIHRA Volunteer Leaders, we suggest that you visit the PIHRA Booth (#317) where volunteer leaders will be present to discuss how they benefited from being PIHRA volunteer leader.

How do I become a presenter?
Visit the SPEAKER page (click on Overview under Speaking Opportunities) to learn more about how to become a speaker at any of the PIHRA conferences and seminars.

Does PIHRA have a corporate membership?
Yes, PIHRA launched the HR Team membership in late 2021. Read more about it at pihra.org/hrteam or visit the PIHRA Booth (#317) and someone on the PIHRA membership team will be able to help you.

The role your HR team plays is critical to both operations and employee retention, and PIHRA HR Team Membership ensures every member of your department — at every level — is empowered with the tools and California-specific insights PIHRA membership provides. Plus, you will get a discount on the price of the membership and on virtual passes to conferences (if available).

If you want to establish your workplace as an employer of choice and help your entire team thrive, then consider the PIHRA HR Team membership.

Additional Information about Attending CAHR22

What is appropriate to wear at CAHR22?
We highly recommend that guests come in professional or business casual attire. There will many opportunities for photo ops and networking, and we want you to feel confident. Wear comfortable shoes so that you can walk-though the exhibit hall during the day and participate in all the amazing receptions on Monday and Tuesday. Bring a sweater or jacket. At the conference center, temperature is hard to control due to the large space. Be prepared for temperature fluctuations as it may be too hot and too cold for you throughout your day.

Is there a Mother's Lounge at CAHR22?
The Mother's lounge will be located at the First Aid station on the Plaza Level (1st Floor) of the Anaheim Convention Center North Building where we are hosting CAHR22. It will be available at the following times: Monday, Tuesday & Wednesday, May 9-11, 2022, between 8:00am – 5:30pm

Will there be free WiFi onsite at the Anaheim Convention Center North (ACC North) building?

ACC North has free WiFi at .5 Mbps. It's important to note that you phone hotspot or data plan is 100x faster than .5Mbps. If you need access to your work server and/or need faster WiFi, be prepared to bring your personal mobile hotspot.

Where can I charge my phone or laptop?

There three (3) total charging stations onsite. One charging station is in the foyer across from the CAHR22 registration area. The other two charging stations are in the Exhibit Hall. One will be towards the entrance of the hall on the 100 aisles. The other station will be near the DJ area off toward the General Session area off of the 600 aisles.